



**January 2021 George W. Bush Institute and IVMF Post-9/11 Veterans Survey**

The study was conducted on behalf of the George W. Bush Institute Military Service Initiative and Syracuse University’s Institute for Veterans and Military Families (IVMF) via web survey by SSRS, an independent research company. The purpose of this survey was to identify issues facing post-9/11 veterans related to three broad areas: education, employment, and health and wellbeing.

The Bush Institute, IVMF, and SSRS worked collaboratively to create the survey instrument. Once the instrument was finalized, SSRS programmed the instrument for online data collection. Prior to survey launch, the program was tested for accuracy.

Interviews were completed using online probability panelists. Panelists who said they or another member of their household were veterans were invited to participate. Panelists received both email and, if they agreed, text reminders to complete the survey. Once a respondent entered the survey, they were screened to ensure they were a post 9-11 veteran and then consented to complete the survey.

Surveys were conducted from December 11, 2020 – January 4, 2021 among a nationally representative sample of post 9-11 veterans. The survey averaged 23 minutes in length. After fieldwork ended, quality control procedures were used and N=38 respondents were removed for quality control issues. A total of N=876 post 9-11 veterans are included in the final sample. Data were weighted to be representative of the population. The margin of error for total post-9/11 veterans is +/-4.0 percentage points at the 95% confidence level. More information about SSRS can be obtained by visiting [www.ssrs.com](http://www.ssrs.com). This study was approved by Syracuse University’s Institutional Review Board.

Throughout the following topline results from the study, responses with less than 1 percentage point of interviews are notated as an asterisk (\*). Responses without data are notated as a dash (-), indicating that no one answered a given question with that response-option in the survey.

Date	Sample	N size	MoE
1/4/2021	Post 9-11 veterans	876	+/- 4.0 percentage points

### Section 1: Screening for Post 9-11 Veterans

S1a/S1d. Have you ever served on active duty in the US Armed Forces, Reserves, or National Guard?

	Percent
Only on active duty for training in the Reserves or National Guard	5%
Now on active duty	2%
On active duty in the past but not now	93%
Web Blank	-

S3. What is your current affiliation with the U.S. Military?

	Percent
I am serving in the Active Component	-
I am a member of the National Guard	4%
I am a member of the Reserves	4%
I separated or was discharged from the U.S. military	57%
I retired from the military (regular or medical retirement)	35%
Web Blank	-

## Section 2: Service Demographics of Post 9-11 Veterans

Q1. In which branch (or branches) of the United States military have you served?

	Percent
<b>Air Force (NET)</b>	<b>21%</b>
Air Force	19%
Air Force Reserves	4%
Air Force National Guard	4%
<b>Army (NET)</b>	<b>47%</b>
Army	35%
Army Reserve	9%
Army National Guard	16%
<b>Coast Guard (NET)</b>	<b>2%</b>
Coast Guard	2%
Coast Guard Reserves	*
<b>Marine Corps (NET)</b>	<b>13%</b>
Marine Corps	13%
Marine Corps Reserve	2%
<b>Navy (NET)</b>	<b>23%</b>
Navy	23%
Navy Reserve	4%
Foreign Allied Military	-
Web Blank	-

Q2. What was your highest rank at the time of your retirement, separation, or discharge? What is your rank?

	Percent
<b>Enlisted (NET)</b>	<b>83%</b>
E1-E4	33%
E5-E9	49%
<b>Officer (NET)</b>	<b>16%</b>
O1-O3	6%
O4-O6	9%
O7-O10	1%
W1-W5	1%
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

Q3. In total, how long did you serve/have you served in the military?

	Percent
Less than 1 year	2%
1-4 years	27%
5-9 years	28%
10-14 years	11%
15-19 years	3%
20+ years or more	28%
Web Blank	-

Q4. In what year did you separate, retire, or become discharged from the military?

	Percent
<b>Last 10 years, 2011-2020 (NET)</b>	<b>43%</b>
<b>Last 5 years, 2016-2020 (SUB-NET)</b>	<b>19%</b>
2020	3%
2019	3%
2018	5%
2017	4%
2016	4%
<b>2011 – 2015 (SUB-NET)</b>	<b>24%</b>
2015	5%
2014	6%
2013	4%
2012	5%
2011	4%
<b>2006-2010 (NET)</b>	<b>22%</b>
2010	5%
2009	4%
2008	3%
2007	5%
2006	5%
<b>2001-2005 (NET)</b>	<b>22%</b>
2005	6%
2004	5%
2003	5%
2002	5%
2001	2%
Before 2001	8%
Does not apply/Not applicable	5%
Web Blank	*

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Q5. Were you ever deployed to support a combat operation during your military service?  
*(Persons serving in a combat or war zone often receive combat zone tax exclusion, Imminent Danger Pay, or Hostile Fire Pay)*

	Percent
Yes	61%
No	39%
Web Blank	-

**(Asked of total who were separated or were discharged from the U.S military; n=422)**

Q6. What was the nature of your discharge status?

	Percent
Honorable discharge	83%
General discharge under honorable conditions	11%
General discharge under less than honorable conditions	*
Other than honorable discharge	4%
Dishonorable discharge	1%
Bad conduct discharge	*
Entry level separation	2%
Web Blank	-

### Section 3: Post Military Transition of Post 9-11 Veterans

Q7. How prepared were you to successfully navigate (INSERT ITEM)?

a. the transition from military to civilian life

	Percent
<b>Prepared (NET)</b>	<b>86%</b>
<b>Some/Very/Ext Prepared (SUB-NET)</b>	<b>69%</b>
<b>Very/Ext Prepared (SUB-NET)</b>	<b>40%</b>
Extremely Prepared	12%
Very Prepared	28%
Somewhat Prepared	29%
<b>Not at all/Slightly Prepared (NET)</b>	<b>31%</b>
Slightly Prepared	17%
Not at all prepared	13%
Does not apply	-
Web Blank	*

b. the employment transition (e.g. finding a job, vocational training opportunities)

	Percent
<b>Some/Very/Ext Prepared (SUB-NET)</b>	<b>63%</b>
<b>Very/Ext Prepared (SUB-NET)</b>	<b>35%</b>
Extremely Prepared	12%
Very Prepared	22%
Somewhat Prepared	28%
<b>Not at all/Slightly Prepared (NET)</b>	<b>32%</b>
Slightly Prepared	17%
Not at all prepared	16%
Does not apply	5
Web Blank	*

c. higher education (e.g. access to post-service education)

	Percent
<b>Some/Very/Ext Prepared (SUB-NET)</b>	<b>60%</b>
<b>Very/Ext Prepared (SUB-NET)</b>	<b>32%</b>
Extremely Prepared	12%
Very Prepared	20%
Somewhat Prepared	28%
<b>Not at all/Slightly Prepared (NET)</b>	<b>30%</b>
Slightly Prepared	16%
Not at all prepared	14%
Does not apply	10%
Web Blank	*

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d. the resources available in your local community (e.g. housing assistance, financial counseling, legal services)

	<b>Percent</b>
<b>Some/Very/Ext Prepared (SUB-NET)</b>	<b>48%</b>
<b>Very/Ext Prepared (SUB-NET)</b>	<b>24%</b>
Extremely Prepared	6%
Very Prepared	18%
Somewhat Prepared	24%
<b>Not at all/Slightly Prepared (NET)</b>	<b>43%</b>
Slightly Prepared	20%
Not at all prepared	23%
Does not apply	8%
Web Blank	-

e. the healthcare and benefits system (e.g. access to medical, physical and mental health services)

	<b>Percent</b>
<b>Some/Very/Ext Prepared (SUB-NET)</b>	<b>60%</b>
<b>Very/Ext Prepared (SUB-NET)</b>	<b>29%</b>
Extremely Prepared	7%
Very Prepared	22%
Somewhat Prepared	31%
<b>Not at all/Slightly Prepared (NET)</b>	<b>40%</b>
Slightly Prepared	19%
Not at all prepared	21%
Does not apply	-
Web Blank	-

Q8. In what year did you participate in the Transition Assistance Program (TAP)

	Percent
<b>Last 10 years, 2011-2020 (NET)</b>	<b>35%</b>
<b>Last 5 years, 2016-2020 (SUB-NET)</b>	<b>15%</b>
2020	2%
2019	3%
2018	4%
2017	4%
2016	4%
<b>2011 – 2015 (SUB-NET)</b>	<b>20%</b>
2015	3%
2014	5%
2013	4%
2012	4%
2011	4%
<b>2006-2010 (NET)</b>	<b>17%</b>
2010	3%
2009	3%
2008	3%
2007	5%
2006	3%
<b>2001-2005 (NET)</b>	<b>15%</b>
2005	3%
2004	4%
2003	3%
2002	3%
2001	1%
Before 2001	5%
Does not apply/Not applicable	25%
Web Blank	1%

Q9. Do you agree or disagree that you used what you learned from TAP during your transition?

	Percent
<b>Disagree (NET)</b>	<b>20%</b>
Strongly disagree	9%
Disagree	10%
Neutral	43%
<b>Agree (NET)</b>	<b>37%</b>
Agree	31%
Strongly agree	6%
Web Blank	1%

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Q10. Upon separating or retiring from the military, did you:

	Percent
Move back to your home of record	46%
Move or stay near your last duty station	27%
Move to a new location	26%
Web Blank	1%

Q11. What was your primary motivation in determining where to live when you separated or retired from the military?

	Percent
To ensure access to health care (e.g., close to a VA hospital)	2%
To pursue education	7%
To pursue career opportunities	21%
To be near friends/family	56%
To take advantage of state level benefits for veterans	3%
Already lived there/had a house	3%
Liked the area/nice place to live	1%
Spouse is active duty	1%
To be near spouse's job	1%
To keep children in same school	*
Financial reasons	1%
Because of family/spouse (unspecified)	2%
Something else	2%
Web Blank	*

#### Section 4: Education of Post 9-11 Veterans

Q12. What is the highest degree or level of school you completed?

	Percent
<b>High school or less (NET)</b>	<b>17%</b>
Did not graduate high school	2%
High school graduate (regular high school diploma, GED, or alternative credential)	15%
<b>Some college (NET)</b>	<b>43%</b>
Technical/vocational training aimed toward credentialing (for example, carpentry, computer programming, medical technician training)	8%
Some college credit, but less than 1 year of college credit	8%
1 or more years of college credit, no degree	14%
Associate's degree (A.A., A.S., etc.)	14%
<b>College graduate or higher (NET)</b>	<b>40%</b>
Bachelors degree (for example, BA, BS)	22%
Master's degree (for example, MA, MS, MEng, MEd, MSW, MBA)	15%
Doctorate degree (for example, PhD, EdD)	1%
Professional degree beyond a bachelor's degree (for example, MD, DDS, DVM, LLB, JD)	1%
Web Blank	-

**(Asked of total who are at least high school graduates; n=871)**

Q13. Are you currently enrolled in an education program for a certificate or degree?

	Percent
Yes	13%
No	87%
Web Blank	-

(Asked of total who are not currently enrolled in school and some post high school education; n=708)

Q14. In what year did you complete your most recent post-secondary degree or certification?

	Percent
<b>Last 10 years, 2011-2020 (NET)</b>	<b>46%</b>
<b>Last 5 years, 2016-2020 (SUB-NET)</b>	<b>24%</b>
2020	3%
2019	7%
2018	3%
2017	4%
2016	6%
<b>2011 – 2015 (SUB-NET)</b>	<b>22%</b>
2015	5%
2014	5%
2013	3%
2012	4%
2011	5%
<b>2006-2010 (NET)</b>	<b>17%</b>
2010	3%
2009	3%
2008	5%
2007	5%
2006	2%
<b>2001-2005 (NET)</b>	<b>7%</b>
2005	2%
2004	2%
2003	1%
2002	*
2001	1%
2000 or before	15%
I cannot remember	2%
I did not complete	11%
Does not apply/Not applicable	-
Web Blank	1%

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**(Asked of total who have some post high school education; n=802)**

Q15. What type of educational institution were/are you enrolled in?

	<b>Percent</b>
Private college or university (e.g., New York University)	17%
Public college or university (e.g., West Point, California State University, University of Michigan)	37%
Private for-profit (e.g. American Military University or University of Phoenix)	9%
Technical Institute or trade school (e.g. Midwest Technical Institute)	13%
Community college	21%
Don't know	3%
Web Blank	-

**(Asked of total who are currently enrolled in some post high school education; Base too small to show; n=94)**

Q16. What type of education or training are you pursuing?

**(Asked of total who have some post high school education; n=802)**

Q17. When you decided to continue your education, how important was it to (INSERT ITEM)?

a. be able to get a better job

	<b>Percent</b>
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>86%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>70%</b>
Extremely important	36%
Very important	34%
Somewhat important	16%
<b>Slightly/Not at all important (NET)</b>	<b>13%</b>
Slightly important	7%
Not at all important	6%
Does not apply	-
Web Blank	*

b. gain a general education and appreciation of ideas

	<b>Percent</b>
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>75%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>47%</b>
Extremely important	15%
Very important	32%
Somewhat important	28%
<b>Slightly/Not at all important (NET)</b>	<b>25%</b>
Slightly important	12%
Not at all important	13%
Does not apply	-
Web Blank	*

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c. be able to make more money

	Percent
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>88%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>70%</b>
Extremely important	36%
Very important	34%
Somewhat important	18%
<b>Slightly/Not at all important (NET)</b>	<b>12%</b>
Slightly important	7%
Not at all important	5%
Does not apply	-
Web Blank	*

d. learn more about things that interest you

	Percent
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>87%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>66%</b>
Extremely important	27%
Very important	39%
Somewhat important	21%
<b>Slightly/Not at all important (NET)</b>	<b>13%</b>
Slightly important	8%
Not at all important	5%
Does not apply	-
Web Blank	*

e. get training for a specific career

	Percent
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>83%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>61%</b>
Extremely important	25%
Very important	36%
Somewhat important	23%
<b>Slightly/Not at all important (NET)</b>	<b>17%</b>
Slightly important	8%
Not at all important	8%
Does not apply	-
Web Blank	*

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f. prepare yourself for graduate or professional school

	Percent
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>53%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>36%</b>
Extremely important	17%
Very important	19%
Somewhat important	17%
<b>Slightly/Not at all important (NET)</b>	<b>35%</b>
Slightly important	14%
Not at all important	20%
Does not apply	13%
Web Blank	-

g. utilize your GI Bill benefits

	Percent
<b>Extremely/Very/Somewhat Important (NET)</b>	<b>70%</b>
<b>Extremely/Very Important (SUB-NET)</b>	<b>60%</b>
Extremely important	41%
Very important	19%
Somewhat important	10%
<b>Slightly/Not at all important (NET)</b>	<b>11%</b>
Slightly important	4%
Not at all important	7%
Does not apply	19%
Web Blank	*

(Asked of total who have some post high school education; n=802)

Q18. Please indicate the extent to which you agree or disagree with each statement.

a. My school understands/understood challenges veterans face and offers/offered services to help veterans succeed.

	Percent
<b>Agree (NET)</b>	<b>52%</b>
Strongly agree	15%
Agree	37%
Neither agree or disagree	34%
<b>Disagree (NET)</b>	<b>14%</b>
Disagree	9%
Strongly Disagree	5%
Web Blank	-

b. I expect to complete/completed my educational program successfully/on time.

	Percent
<b>Agree (NET)</b>	<b>70%</b>
Strongly agree	37%
Agree	32%
Neither agree or disagree	14%
<b>Disagree (NET)</b>	<b>16%</b>
Disagree	10%
Strongly Disagree	6%
Web Blank	*

c. My school offers/offered job placement assistance.

	Percent
<b>Agree (NET)</b>	<b>39%</b>
Strongly agree	10%
Agree	29%
Neither agree or disagree	41%
<b>Disagree (NET)</b>	<b>20%</b>
Disagree	13%
Strongly Disagree	8%
Web Blank	*

**(Asked of total who have some post high school education; n=802)**

Q19. In the last 3 months of your education or training, how satisfied have you been/How satisfied were you with [INSERT ITEM]?

a. the quality of your education or training experience

	Percent
<b>Satisfied (NET)</b>	<b>72%</b>
Very satisfied	37%
Somewhat satisfied	35%
Neither satisfied nor dissatisfied	21%
<b>Dissatisfied (NET)</b>	<b>7%</b>
Somewhat dissatisfied	6%
Very dissatisfied	2%
Web Blank	*

b. the extent to which your education or training is advancing your career goals

	Percent
<b>Satisfied (NET)</b>	<b>61%</b>
Very satisfied	29%
Somewhat satisfied	31%
Neither satisfied nor dissatisfied	27%
<b>Dissatisfied (NET)</b>	<b>12%</b>
Somewhat dissatisfied	8%
Very dissatisfied	4%
Web Blank	*

c. your learning environment (for example, teachers and other students, educational setting)

	Percent
<b>Satisfied (NET)</b>	<b>71%</b>
Very satisfied	37%
Somewhat satisfied	34%
Neither satisfied nor dissatisfied	21%
<b>Dissatisfied (NET)</b>	<b>8%</b>
Somewhat dissatisfied	6%
Very dissatisfied	1%
Web Blank	*

Q20. Has COVID-19 had an impact on your education plans?

	Percent
Yes	14%
No	86%
Web Blank	*

Q21. Because of COVID-19 (INSERT ITEM):

**(Asked of total whose education plans were affected by COVID-19; Base too small to show; n=92)**

- a. have you enrolled in higher education
- b. have you transferred or plan to transfer to another college/school

**(Asked of total who are currently enrolled in an education program for a certificate or degree and their education plans were affected by COVID-19; Base too small to show; n=43)**

- c. have you or are you planning to temporarily disenroll next term
- d. have you or are you planning to permanently disenroll next term
- e. Has the majority of your coursework this past semester been completed remotely or online

**(Asked of total who are currently enrolled in an education program for a certificate or degree and their education plans were affected by COVID-19; Base too small to show; n=43)**

Q22. Because of COVID-19 do you anticipate graduating or completing your program sooner than you originally planned, later than you originally planned, or at the same time you originally planned?



## Section 5: Employment of Post 9-11 Veterans

Q24. Which best describes your current employment situation?

	Percent
<b>Employed (NET)</b>	<b>68%</b>
Employed Full Time (35+ hours per week)	62%
Employed Part Time (<35 hours per week)	6%
<b>Not employed (NET)</b>	<b>32%</b>
Unemployed, and currently looking for work	6%
Unemployed, but not currently looking for work	5%
Retired	16%
Disabled	5%
Web Blank	-

**(Asked of total who are part time employees; Base too small to show; n=49)**

Q25. What is your main reason for working less than 35 hours per week?

**(Asked of total who are unemployed and currently looking for work; Base too small to show; n=46)**

Q26. (INSERT ITEM) been a barrier to you finding a job?

- a. Has not knowing where or how to look
- b. Has not having a good professional network
- c. Has not having the right experience or skills
- d. Has not having the right education
- e. Has jobs that are available to you not paying enough
- f. Has the inability to find a job that provides an opportunity to do meaningful work or make a positive difference in the world
- g. Has no jobs being available
- h. Has being furloughed or temporarily laid off
- i. Have personal health concerns limiting the jobs you can accept
- j. Has caregiving or family responsibilities limiting the jobs you can accept
- k. Have transportation constraints limiting the jobs you can accept

**(Asked of total who are unemployed but are not currently looking for work; Base too small to show; n=39)**

Q27. What is the main reason you are not looking for paid work?

(Asked of total who are employed; n=546)

Q28. If you wanted to stay in your present job, what are the chances that you could keep it for the next 2 years?

	Percent
<b>Excellent/Very Good/Good (NET)</b>	<b>92%</b>
<b>Excellent/Very Good (SUB-NET)</b>	<b>83%</b>
Excellent	58%
Very good	25%
Good	9%
Average	4%
<b>Fair/Poor (NET)</b>	<b>5%</b>
Fair	2%
Poor	2%
Web Blank	-

Q29. Which best describes your current or most recent employer?

	Percent
<b>Private Sector (NET)</b>	<b>58%</b>
For-profit company or organization	52%
Non-profit organization (including tax-exempt and charitable organizations)	6%
<b>Government Sector (NET)</b>	<b>34%</b>
Local government (for example: city or county school district)	8%
State government (including state colleges/universities)	5%
Active duty U.S. Armed Forces or Commissioned Corps	6%
Federal government civilian employee	15%
<b>Self employed or Other (NET)</b>	<b>7%</b>
Owner of non-incorporated business, professional practice, or farm	3%
Owner of incorporated business, professional practice, or farm	2%
Work/Worked without pay in a for-profit family business or farm for 15 hours or more per week	2%
Web Blank	1%

Q30. Is your current/Was your most recent job in your preferred career field?

	Percent
Yes	60%
No	30%
Not sure	11%
Web Blank	-

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Q31. As a result of the COVID-19 pandemic (INSERT ITEM)?

a. are you now working remotely whereas you worked onsite before

	Percent
Yes	24%
No	57%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	-

b. have you lost your job

	Percent
Yes	6%
No	74%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

c. have you been furloughed

	Percent
Yes	7%
No	73%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

d. have you changed jobs

	Percent
Yes	8%
No	72%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

e. have you left a job voluntarily

	Percent
Yes	6%
No	75%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

f. have you added an additional job

	Percent
Yes	6%
No	75%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

g. are you working fewer hours at the same job

	Percent
Yes	11%
No	70%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

h. are you working more hours at the same job

	Percent
Yes	18%
No	62%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	*

j. has your pay been cut

	Percent
Yes	1%
No	80%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	-

k. have there been added COVID-19 restrictions/safety measures

	Percent
Yes	2%
No	78%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	-

i. have your job duties changed

	Percent
Yes	*
No	80%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	-

m. has your worked changed

	Percent
Yes	*
No	80%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	-

i. has your employment changed in any other way (Please specify)

	Percent
Yes	1%
No	79%
I have not been employed since the beginning of the COVID-19 pandemic (February 2020)	19%
Web Blank	-

Q32. Regardless of your current employment status, how long after your military transition did it take for you to find employment?

	Percent
No time, I secured a job prior to separation	27%
Less than 3 months	27%
Between 3 and 6 months	15%
Between 6 months to 1 year	10%
Over 1 year	9%
Still looking	2%
Did not look for employment	9%
Web Blank	*

**Section 6: Financial, Physical and Mental Health of Post 9-11 Veterans**

Q33. Do you think your financial situation is better than, about the same as, or worse than others your age?

	<b>Percent</b>
Better	38%
About the same	45%
Worse	17%
Web Blank	-

Q34. Does your monthly income cover basic necessary expenses (e.g., housing, food, clothing, and transportation):

	<b>Percent</b>
<b>Very/Easily/Fairly (NET)</b>	<b>79%</b>
<b>Very/Easily (SUB-NET)</b>	<b>55%</b>
Very easily	30%
Easily	24%
Fairly easily	25%
<b>With difficulty (NET)</b>	<b>20%</b>
With some difficulty	15%
With great difficulty	5%
Web Blank	*

Q35. In general, would you say your health is:

	<b>Percent</b>
<b>Excellent/Very Good/Good (NET)</b>	<b>80%</b>
<b>Excellent/Very Good (SUB-NET)</b>	<b>40%</b>
Excellent	10%
Very good	29%
Good	40%
Fair	17%
Poor	3%
Web Blank	-

Q36. In the past 12 months have you experienced (INSERT ITEM)?

a. Physical health problems, such as an injury or serious illness

	<b>Percent</b>
Yes	27%
No	73%
Web Blank	-

b. Mental health problems, such as depression or anxiety

	Percent
Yes	42%
No	58%
Web Blank	-

Q37. And in the past 12 months did you receive (INSERT ITEM)?

**(Asked of total who experienced physical health problems; n=254)**

a. treatment for your physical health problems, such as an injury or serious illness

	Percent
Yes	83%
No, I tried but was unable to get treatment/counseling	7%
No, I did not try to get treatment/counseling	10%
Web blank	-

**(Asked of total who experienced mental health problems; n=337)**

b. counseling for your mental health problems, such as depression or anxiety

	Percent
Yes	42%
No, I tried but was unable to get treatment/counseling	8%
No, I did not try to get treatment/counseling	49%
Web blank	1%

Q38. Have you applied for a VA service-connected disability?

	Percent
Yes	48%
No, I am in the process or submitting a claim	5%
No, I have not submitted a claim	48%
Web blank	-

**(Asked of total who have applied for a VA Service Disability; n=442)**

Q39. What is the status of your VA service-connected disability claim?

	Percent
Claim has been submitted, waiting for a VA decision	5%
<b>Yes (NET)</b>	<b>94%</b>
Yes, and I was given a 0% VA Disability Rating	8%
Yes, and I was given a 10% or 20% VA Disability Rating	15%
Yes, and I was given a 30% or 40% VA Disability Rating	17%
Yes, and I was given a 50% or 60% VA Disability Rating	15%
Yes, and I was given a 70% or higher VA Disability Rating	39%
Web blank	1%

**(Asked of total who have received a VA Service Disability Rating; n=422)**

Q40. Have you, or are you planning to, appeal your VA service-connected disability decision?

	<b>Percent</b>
Yes	28%
No	72%
Web blank	-

Q41. During the past 4 weeks, (INSERT ITEM) as a result of your physical health? (INSERT ITEM)

a. have you accomplished less than you would like with your work or other regular daily activities

	<b>Percent</b>
Yes	27%
No	73%
Web blank	*

b. were you limited in the kind of work or other regular daily activities

	<b>Percent</b>
Yes	22%
No	77%
Web blank	1%

Q42. During the past 4 weeks, (INSERT ITEM) as a result of any emotional problems (such as feeling depressed or anxious)? (INSERT ITEM)

a. have you accomplished less than you would like with your work or other regular daily activities

	<b>Percent</b>
Yes	27%
No	73%
Web blank	*

b. were you limited in the kind of work or other regular daily activities

	<b>Percent</b>
Yes	21%
No	79%
Web blank	-



Q43. Next we would like to understand how you have felt during the past month.

a. During the past month, how much of the time were you a happy person?

	Percent
<b>All/Most/A good bit of the time (NET)</b>	<b>62%</b>
<b>All of the time/Most of the time (SUB-NET)</b>	<b>43%</b>
All of the time	7%
Most of the time	36%
A good bit of the time	19%
Some of the time	23%
<b>A little of the time/None of the time (NET)</b>	<b>14%</b>
A little of the time	12%
None of the time	2%
Web Blank	1%

b. How much of the time, during the past month, have you felt calm and peaceful?

	Percent
<b>All/Most/A good bit of the time (NET)</b>	<b>62%</b>
<b>All of the time/Most of the time (SUB-NET)</b>	<b>37%</b>
All of the time	6%
Most of the time	31%
A good bit of the time	25%
Some of the time	19%
<b>A little of the time/None of the time (NET)</b>	<b>19%</b>
A little of the time	15%
None of the time	4%
Web Blank	*

c. How much of the time, during the past month, have you been a very nervous person?

	Percent
<b>All/Most/A good bit of the time (NET)</b>	<b>16%</b>
<b>All of the time/Most of the time (SUB-NET)</b>	<b>7%</b>
All of the time	2%
Most of the time	5%
A good bit of the time	9%
Some of the time	16%
<b>A little of the time/None of the time (NET)</b>	<b>67%</b>
A little of the time	27%
None of the time	40%
Web Blank	*

d. How much of the time, during the past month, have you felt downhearted and blue?

	Percent
<b>All/Most/A good bit of the time (NET)</b>	<b>19%</b>
<b>All of the time/Most of the time (SUB-NET)</b>	<b>8%</b>
All of the time	1%
Most of the time	7%
A good bit of the time	11%
Some of the time	14%
<b>A little of the time/None of the time (NET)</b>	<b>67%</b>
A little of the time	34%
None of the time	33%
Web Blank	*

e. How much of the time, during the past month, have you felt so down in the dumps that nothing could cheer you up?

	Percent
<b>All/Most/A good bit of the time (NET)</b>	<b>14%</b>
<b>All of the time/Most of the time (SUB-NET)</b>	<b>7%</b>
All of the time	1%
Most of the time	6%
A good bit of the time	7%
Some of the time	11%
<b>A little of the time/None of the time (NET)</b>	<b>75%</b>
A little of the time	23%
None of the time	52%
Web Blank	*

Q43. MHI Score Summary

	Percent
Less than or equal to 53	23%
Greater than 53	76%
Less than or equal to 60	33%
Greater than 60	66%
Less than or equal to 72	50%
Greater than 72	49%
<b>Mean Score</b>	<b>70</b>

Q44. During the past 4 weeks, how much of the time has your physical or emotional problems interfered with your social activities (like visiting friends, relative, etc.)?

	Percent
<b>All/Most/A good bit of the time (NET)</b>	<b>17%</b>
<b>All of the time/Most of the time (SUB-NET)</b>	<b>10%</b>
All of the time	3%
Most of the time	7%
A good bit of the time	7%
Some of the time	11%
<b>A little of the time/None of the time (NET)</b>	<b>72%</b>
A little of the time	16%
None of the time	56%
Web Blank	*

Q45. What kind of health insurance do you currently have?

	Percent
None	5%
<b>Insured (NET)</b>	<b>95%</b>
Insurance through a current or former employer or union (of you or another family member)	45%
Insurance purchased directly from an insurance company (by you or another family member)	4%
Medicare, for people 65 and older, or people with certain disabilities	11%
Medicaid, Medical assistance or any kind of government assistance plan for those with low incomes or a disability	5%
TRICARE or other military health care	29%
VA (including those who have ever used or enrolled for VA health care)	37%
Indian Health Service	1%
Any other type of health insurance or health coverage plan	1%
Web Blank	-

Q46. Now, thinking about the doctor or health care provider you see most often, to what extent do you agree with the following statement: My doctor/provider understands military culture and the health challenges facing veterans and service members.

	Percent
<b>Agree (NET)</b>	<b>44%</b>
Strongly agree	19%
Agree	25%
Neither agree or disagree	36%
<b>Disagree (NET)</b>	<b>11%</b>
Disagree	6%
Strongly Disagree	5%
I do not see a health care provider	10%
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

Q47. Now think about persons, other than a spouse or partner (for example a child, sibling, other family or friends) who you feel you could ask for help, if you needed it.

- a. Suppose you had a personal problem and wanted to talk to someone about it. Is there someone you could ask for help or advice?

	Percent
Yes	82%
No	18%
Web Blank	*

- b. Suppose you were sick and unable to take care of yourself for a week or more. Is there someone you could ask for help?

	Percent
Yes	81%
No	19%
Web Blank	-

Q48. Now we want you to think about how the COVID-19 pandemic may have affected you. How has your (INSERT ITEM) changed, if at all, as a result of the COVID-19 pandemic?

- a. mental health

	Percent
Improved	4%
Stayed about the same	69%
Worsened	27%
Web Blank	-

- b. physical health

	Percent
Improved	6%
Stayed about the same	74%
Worsened	20%
Web Blank	*

- c. access to mental health providers or services

	Percent
Improved	1%
Stayed about the same	84%
Worsened	15%
Web Blank	*

d. access to physical health providers or services

	<b>Percent</b>
Improved	1%
Stayed about the same	71%
Worsened	28%
Web Blank	*

e. ability or availability to exercise

	<b>Percent</b>
Improved	7%
Stayed about the same	60%
Worsened	33%
Web Blank	*

f. ability or availability to connect with family or friends

	<b>Percent</b>
Improved	3%
Stayed about the same	52%
Worsened	45%
Web Blank	-

**Section 7: Benefits Available and Their Use Among Post 9-11 Veterans**

Q49. Have you or your family used {INSERT ITEM} in the past 12 months?

- a. Benefits and claims assistance services (e.g. assistance with veteran education, disability, health, and loan programs)

	<b>Percent</b>
No, I/we didn't need it	76%
No, I/we needed it but didn't get it	9%
Yes	14%
Web Blank	*

- b. Health care (for example: visiting a doctor, using the emergency room, using mental health services, etc)

	<b>Percent</b>
No, I/we didn't need it	31%
No, I/we needed it but didn't get it	5%
Yes	63%
Web Blank	*

- c. Financial services (for example: tax preparation, retirement planning, debt management)

	<b>Percent</b>
No, I/we didn't need it	72%
No, I/we needed it but didn't get it	8%
Yes	19%
Web Blank	*

- d. Legal services (for example: wills, power of attorney, VA benefit appeals, resolving landlord disputes, divorce, custody/child support)

	<b>Percent</b>
No, I/we didn't need it	83%
No, I/we needed it but didn't get it	7%
Yes	10%
Web Blank	*

- e. Housing services or assistance (for example: locating affordable housing, housing subsidies or vouchers, transitional housing)

	<b>Percent</b>
No, I/we didn't need it	90%
No, I/we needed it but didn't get it	7%
Yes	3%
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

- f. Education services (for example: finding tuition support, help with identifying and applying to schools)

	Percent
No, I/we didn't need it	84%
No, I/we needed it but didn't get it	6%
Yes	9%
Web Blank	*

- g. Employment services (for example: job training, job placement services, resume writing, starting a business)

	Percent
No, I/we didn't need it	85%
No, I/we needed it but didn't get it	8%
Yes	6%
Web Blank	*

- h. Family services (for example: couple's counseling, family support, child care assistance)

	Percent
No, I/we didn't need it	86%
No, I/we needed it but didn't get it	7%
Yes	7%
Web Blank	*

- i. Food and nutrition services (e.g. food stamps, meals from school assistance, etc.)

	Percent
No, I/we didn't need it	82%
No, I/we needed it but didn't get it	8%
Yes	10%
Web Blank	*

- j. Community services (for example: finding volunteer opportunities, social support)

	Percent
No, I/we didn't need it	85%
No, I/we needed it but didn't get it	6%
Yes	8%
Web Blank	*

**(Asked of total who needed services in the past 12 months but didn't get it/them; n<100 for all items)**

Q50. You indicated that (INSERT ITEM) would have been helpful, but that you did not use this service.

What was the main reason that you did not use this service?

**(Asked of total who used services in the past 12 months; n<100 for all items)**

Q51. You indicated that you used {INSERT ITEM} in the past 12 months. Did this service meet your needs?

**Q49a/Q50a/Q51a Benefits and claims assistance services Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	76%
No, I/we needed it but didn't get it	9%
I didn't know how to access this service	3%
I didn't think I was eligible for this service	3%
I didn't think I could afford this service	1%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	*
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	1%
I didn't have child care	-
I didn't have time to use this service	*
I didn't have transportation	1%
Web Blank	-
Yes	14%
Yes, completely	6%
Mostly	4%
Somewhat	3%
No, not at all	1%
Web Blank	-
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.



**Q49b/Q50b/Q51b Health care Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	31%
No, I/we needed it but didn't get it	5%
I didn't know how to access this service	1%
I didn't think I was eligible for this service	1%
I didn't think I could afford this service	2%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	*
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	*
I didn't have child care	-
I didn't have time to use this service	*
I didn't have transportation	*
Web Blank	*
Yes	63%
Yes, completely	38%
Mostly	18%
Somewhat	6%
No, not at all	1%
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49c/Q50c/Q51c Financial services Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	72%
No, I/we needed it but didn't get it	8%
I didn't know how to access this service	3%
I didn't think I was eligible for this service	2%
I didn't think I could afford this service	1%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	*
This service wasn't available close to where I live	*
This service wasn't available during the hours I needed	1%
I didn't have child care	*
I didn't have time to use this service	1%
I didn't have transportation	*
Web Blank	*
Yes	19%
Yes, completely	15%
Mostly	3%
Somewhat	1%
No, not at all	*
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49/Q50d/Q51d Legal services Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	83%
No, I/we needed it but didn't get it	7%
I didn't know how to access this service	2%
I didn't think I was eligible for this service	2%
I didn't think I could afford this service	1%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	-
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	*
I didn't have child care	*
I didn't have time to use this service	*
I didn't have transportation	*
Web Blank	10%
Yes	5%
Yes, completely	3%
Mostly	2%
Somewhat	*
No, not at all	*
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49e/Q50e/Q51e Housing services or assistance Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	90%
No, I/we needed it but didn't get it	7%
I didn't know how to access this service	1%
I didn't think I was eligible for this service	2%
I didn't think I could afford this service	1%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	-
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	1%
I didn't have child care	*
I didn't have time to use this service	*
I didn't have transportation	1%
Web Blank	-
Yes	3%
Yes, completely	1%
Mostly	1%
Somewhat	1%
No, not at all	*
Web Blank	-
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49f/Q50f/Q51f Education services Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	84%
No, I/we needed it but didn't get it	6%
I didn't know how to access this service	2%
I didn't think I was eligible for this service	2%
I didn't think I could afford this service	2%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	-
This service wasn't available close to where I live	-
This service wasn't available during the hours I needed	*
I didn't have child care	*
I didn't have time to use this service	*
I didn't have transportation	-
Web Blank	*
Yes	9%
Yes, completely	5%
Mostly	3%
Somewhat	1%
No, not at all	1%
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49g/Q50g/Q51g Employment services Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	85%
No, I/we needed it but didn't get it	8%
I didn't know how to access this service	4%
I didn't think I was eligible for this service	1%
I didn't think I could afford this service	*
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	-
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	1%
I didn't have child care	*
I didn't have time to use this service	*
I didn't have transportation	-
Web Blank	*
Yes	6%
Yes, completely	2%
Mostly	2%
Somewhat	2%
No, not at all	1%
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49h/Q50h/Q51h Family services Combo Table**

**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	86%
No, I/we needed it but didn't get it	7%
I didn't know how to access this service	1%
I didn't think I was eligible for this service	1%
I didn't think I could afford this service	2%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	*
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	*
I didn't have child care	*
I didn't have time to use this service	*
I didn't have transportation	*
Web Blank	*
Yes	7%
Yes, completely	2%
Mostly	3%
Somewhat	1%
No, not at all	1%
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

**Q49i/Q50i/Q51i Food and nutrition services Combo Table**  
**Based on total respondents**

	<b>Percent</b>
No, I/we didn't need it	82%
No, I/we needed it but didn't get it	8%
I didn't know how to access this service	1%
I didn't think I was eligible for this service	4%
I didn't think I could afford this service	1%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	*
This service wasn't available close to where I live	*
This service wasn't available during the hours I needed	*
I didn't have child care	-
I didn't have time to use this service	*
I didn't have transportation	*
Web Blank	-
Yes	10%
Yes, completely	5%
Mostly	2%
Somewhat	3%
No, not at all	*
Web Blank	*
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.



**Q49j/Q50j/Q51j Community services Combo Table**

Based on total respondents

	Percent
No, I/we didn't need it	85%
No, I/we needed it but didn't get it	6%
I didn't know how to access this service	2%
I didn't think I was eligible for this service	1%
I didn't think I could afford this service	1%
I worried about what others (family, friends, coworkers/ supervisor) would think of me if I used this service	*
This service wasn't available close to where I live	1%
This service wasn't available during the hours I needed	*
I didn't have child care	*
I didn't have time to use this service	*
I didn't have transportation	1%
Web Blank	*
Yes	8%
Yes, completely	4%
Mostly	1%
Somewhat	2%
No, not at all	*
Web Blank	*
Web Blank	*

Q52. Since the COVID-19 pandemic began, how difficult has it been for you and your family to (INSERT ITEM)?

a. Have enough money for food

	Percent
<b>Difficult (NET)</b>	<b>19%</b>
Very difficult	3%
Somewhat difficult	16%
Not difficult	81%
Not applicable	-
Web Blank	*

b. Have enough money to pay for electricity or heating or water

	Percent
<b>Difficult (NET)</b>	<b>21%</b>
Very difficult	3%
Somewhat difficult	18%
Not difficult	79%
Not applicable	-
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

c. Have enough money to pay for housing

	Percent
<b>Difficult (NET)</b>	<b>21%</b>
Very difficult	5%
Somewhat difficult	16%
Not difficult	79%
Not applicable	-
Web Blank	*

d. Get childcare

	Percent
<b>Difficult (NET)</b>	<b>12%</b>
Very difficult	6%
Somewhat difficult	6%
Not difficult	19%
Not applicable	69%
Web Blank	

e. Get help from community organizations that I trust

	Percent
<b>Difficult (NET)</b>	<b>15%</b>
Very difficult	4%
Somewhat difficult	11%
Not difficult	29%
Not applicable	56%
Web Blank	*

f. Get help from family members and friends

	Percent
<b>Difficult (NET)</b>	<b>27%</b>
Very difficult	7%
Somewhat difficult	20%
Not difficult	49%
Not applicable	24%
Web Blank	*

g. See a healthcare provider if you or your family needs it

	Percent
<b>Difficult (NET)</b>	<b>37%</b>
Very difficult	6%
Somewhat difficult	31%
Not difficult	57%
Not applicable	7%
Web Blank	-

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

h. Get routine/essential medications

	Percent
<b>Difficult (NET)</b>	<b>16%</b>
Very difficult	2%
Somewhat difficult	14%
Not difficult	70%
Not applicable	14%
Web Blank	*

i. Get transportation when I need it

	Percent
<b>Difficult (NET)</b>	<b>9%</b>
Very difficult	2%
Somewhat difficult	6%
Not difficult	69%
Not applicable	22%
Web Blank	*

j. Use the internet for things like work, school, medical visits

	Percent
<b>Difficult (NET)</b>	<b>15%</b>
Very difficult	2%
Somewhat difficult	13%
Not difficult	76%
Not applicable	9%
Web Blank	*

## Section 9: Demographics of Post 9-11 Veterans

D1. What is your age?

	Percent
18-29	13%
30-49	56%
50-64	19%
65+	11%
Web blank	*

D2. What is your gender?

	Percent
Male	87%
Female	13%
Web blank	-

D3. Do you consider yourself to be:

	Percent
Heterosexual or Straight	86%
Gay or Lesbian	3%
Bisexual	4%
Transgender	*
Unspecified	6%
Web blank	*

D4. Are you of Hispanic or Latino origin or descent?

	Percent
Yes	11%
No	81%
Unspecified	6%
Web blank	1%

D5. Do you consider yourself to be:

	Percent
White	71%
Black or African American	12%
Asian/Chinese/Japanese	2%
Native American/American Indian/Alaska Native	2%
Native Hawaiian and Other Pacific Islander	*
Hispanic/Latino	1%
Mixed	4%
Another Race	*
Unspecified	6%
Web blank	2%

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

REGION. US Census Region

	Percent
Northeast	11%
North Central	19%
South	47%
West	22%
Undetermined	2%

D7. Which group describes your marital status?

	Percent
Single, that is never married	14%
Single, living with a partner	11%
Married	60%
Separated	3%
Widowed	2%
Divorced	10%
Web Blank	*

D8. What is your total annual household income from all sources, and before taxes?

	Percent
<b>Less than \$50,000 (NET)</b>	<b>30%</b>
Less than \$15,000	4%
\$15,000 but less than \$25,000	6%
\$25,000 but less than \$30,000	3%
\$30,000 but less than \$40,000	7%
\$40,000 but less than \$50,000	9%
<b>\$50,000 but less than \$100,000 (NET)</b>	<b>37%</b>
\$50,000 but less than \$75,000	20%
\$75,000 but less than \$100,000	17%
<b>Over \$100,000 (NET)</b>	<b>33%</b>
\$100,000 to under \$150,000	21%
\$150,000 to under \$200,000	7%
\$200,000 to under \$250,000	2%
\$250,000 or more	3%
Web Blank	*

The survey was conducted between December 11, 2020 and January 4, 2021, encompassing the COVID-19 pandemic. Results should be interpreted with this in mind.

D9. Including yourself, how many people are there living in your household?

	Percent
1	14%
2	31%
3	19%
4	21%
5	9%
6	3%
7	2%
8 or more	1%
Web Blank	1%

**(Asked of total with at least one other person in their household; n=743)**

D10. How many of these are adults, 18 or older?

	Percent
1	74%
2	17%
3	6%
4	1%
5	1%
6	-
7	-
8 or more	*
Web Blank	*